

## Merchant Services

Flagship Community Bank has partnered with Independent Bankers Bank (IBB) to provide Commercial Payment Services powered by Elavon delivering the industry's leading merchant processing solutions. By combining our banking expertise with Elavon's premier payment processing network, you can enjoy a one-stop solution for all of your banking *and* payment processing needs.

Choosing the right payments partner can be critical to your bottom line, and Elavon clearly delivers the most powerful platform in the industry. If you have a payment processing need, Flagship Community Bank and IBB powered by Elavon have the solution.

### RELY ON THE INDUSTRY'S #1 NETWORK

- Highly rated for reliability and availability
- 100% network uptime from Elavon's fully redundant systems
- High speed transaction processing
- Built in fraud monitoring and control features

### CHOOSE AN INDUSTRY LEADER

- Elavon processes over one billion transactions annually for more than 1 million merchant locations
- Elavon is the third largest payment processor in the United States

### ENJOY SUPERIOR CUSTOMER SERVICE & ONLINE SUPPORT

- Customer service is available 24/7 from trained professionals in Elavon's call center
- Log onto MerchantConnect.com to request new products, access monthly statements, view the status of your account and more.

### PAYMENT SOLUTIONS ARE AVAILABLE FOR:

- Retail
- Restaurants
- Lodging/Hospitality
- Education/Government
- Mail order/E-commerce

### SOLUTIONS TO GROW YOUR BUSINESS:

- PC and Terminal Based POS Solutions
- Wireless Payment Processing
- Internet/e-Commerce
- Electronic Check Service
- Electronic Gift Cards
- Debit, EBT
- Fleet Cards
- Dynamic Currency Conversion
- Purchasing/Corporate Cards

